

GST 6% → 0% AutoCount Accounting Guide: **General Announcement To AutoCount Users**

(1) Regarding Software Upgrade

- a) Upgrade of AutoCount Accounting (to version 1.9) & AutoCount POS system is **necessary** to cover various aspects of GST functions to fulfil the latest requirements.
- b) Upgrade version will be release soon by Auto Count Sdn Bhd. All AutoCount users who are using GST functions are advised to follow closely on the latest announcement and liaise with AutoCount authorized dealers for the upgrade.
- c) The upgrade of AutoCount Accounting / POS is chargeable (refer to Upgrade Charges Table below for upgrading cases from version 1.8 to version 1.9) :

Package / Edition	Fee for version 1.9 License Key	Fee for Upgrade Service (via remote access*)
AutoCount Express Account AutoCount Account AutoCount Accountant Set	RM100.00 <i>per product ID or dongle ID</i>	(i) Upgrade by AutoCount Authorized Dealer: Service fee is chargeable depending on numbers of PC, account book, package etc. (ii) Upgrade by your own – no charge * Requirement for on-site service will be charged on case per case basis and upon availability.
AutoCount Express Invoicing AutoCount Express Stock AutoCount Express Complete AutoCount Basic AutoCount POS 3.0 Basic AutoCount POS 3.0 Standard	RM150.00 <i>per product ID or dongle ID</i>	
AutoCount Pro AutoCount Premium AutoCount Ultimate AutoCount Freely Customized	RM200.00 <i>per product ID or dongle ID</i>	
New Users (Purchased* AutoCount on 14 May 2018 or after) *Permanent license is issued	No Charge	

Note 1: During the software upgrade, internet connection is required.

Note 2: Version 1.9 will be installed onto a separate folder and login shortcut icon. Your current folder and login shortcut icon for version 1.8 remain unchanged.

Note 3: Each Product ID/Dongle ID may contain more than 1 company (account book). If you have 4 companies (account books) under a same Product ID, you need to pay for only one Version 1.9 License Key, and use the same License Key to upgrade all 4 account books.

Note 4: Fee charges of version 1.9 License Key is a one-time charge for the statutory changes of GST 6% to 0%. No further charges shall be imposed within 3 months on the subsequent updates (if any) that are wholly related to the changes of GST 6% to 0%.

Note 5: Fees charged are exclusive of GST. Should the upgrade/payment is carried out before 1 June 2018, GST rate shall be 6%, otherwise GST will be at 0%.

- d) For those who choose to perform upgrade by your own, kindly refer to the following guide:
GST 6% → 0% AutoCount Accounting Guide: How to upgrade from version 1.8 to version 1.9
- e) To learn how to check your Product ID and software package, kindly refer to the following guide:
GST 6% → 0% AutoCount Accounting Guide: How to check your Product ID and package
- f) For those who have set your stock items selling price inclusive of 6% GST, especially for those in the retail line or using POS system, you are advised to change the selling price to inclusive of 0% (or price before GST). Kindly refer to the following guide on how to make the price change:
GST 6% → 0% AutoCount Accounting Guide: How to change item selling price from GST 6% Inclusive to 0% (Export to and Import from Excel)

- g) As for upgrade/payment administrative procedure, kindly contact your servicing AutoCount Authorized Dealer. For users who have directly purchased from AutoCount Sdn Bhd, refer to the following guide:
GST 6% → 0% AutoCount Accounting Guide: Administrative procedure of upgrading to version 1.9
- h) Should you choose **not** to upgrade to version 1.9, OR not able to upgrade in time, from 1 June 2018 onwards, you will have to make some changes in using the software. Kindly refer to the following guide for this purpose:
GST 6% → 0% AutoCount Accounting Guide: What if I am still using version 1.8
- i) To see what's new (changes or enhancement) in version 1.9, kindly refer to the following guide
GST 6% → 0% AutoCount Accounting Guide: Version 1.9 Release Note

(2) Extended Office Hour 25 May ~ 8 June 2018

- a) Due to expected heavy flow of inbound calls during the period of software upgrading related to the change of GST tax rate from 6% to 0%, the working hour of customer service department in the following period will be extended as below:

Weekdays	9.00 am to 10.00 pm	May 25, 28, 30, 31. June 1, 4, 5, 6, 7, 8
Saturday & Sunday	9.00 am to 5.00 pm	May 26, 27. June 3
Public Holiday	Close	May 29 June 2

- b) As for upgrade/payment administrative procedure, kindly contact your servicing AutoCount Authorized Dealer. For users who have directly purchased from AutoCount Sdn Bhd, refer to the following guide:
GST 6% → 0% AutoCount Accounting Guide: Administrative procedure of upgrading to version 1.9

(3) Recommendations on Software Usage before 01/06/2018

- a) If possible, try to avoid accept Advanced Payment (Deposit) in May 2018 which tax invoice will be issued in June 2018 or later. Should the Advanced Payment (Deposit) is unavoidable in May 2018, issue the respective Tax Invoice immediately or before June 2018.
- b) To avoid charging GST 6%, try to avoid delivery (issue DO) in May 2018 which tax invoice will be issued in June 2018 or later. Should the delivery or partial delivery is unavoidable in May 2018, issue the respective Tax Invoice with GST 6% immediately or before June 2018.
- c) Should there are supplies (payment received or delivery of goods/services) spanning the periods of GST 6% change to 0%, the GST treatment will become complicated. Kindy refer to *GST Act (2014) Section 66: Supplies spanning change in rate or description*.
http://gst.customs.gov.my/en/rg/SiteAssets/gst_actw/SECTION%2066.pdf

(4) GST 6% → 0% AutoCount Accounting Guide

Visit this link for latest updates:

https://wiki.autocountsoft.com/wiki/Revise_of_GST_from_6%25_to_0%25

Auto Count Sdn Bhd
23/05/2018.