

Why there is a charge on upgrading to v1.9?

1. There are several changes and enhancement in v1.9 that is essential for the change of rate.
2. For users who have valid service contract with Auto Count Sdn Bhd, fee is only charged on the license key. There is no charge on service fee.
3. Fee charged on license key is for the upgrade from v1.8 to v1.9 and subsequent 3 months of updates (if any) related to change of GST rate.
4. AutoCount has not been charging any fee on numerous software updates since its first GST version (version 1.8) in year 2015.
5. Fee rate imposed in this upgrade is relatively low (ranging from RM100 ~ RM200) depending on package used.